

# Social story for visiting the Study Melbourne Hub

17 Hardware Lane, Melbourne



**STUDY MELBOURNE**



## What is the Study Melbourne Hub?

The Study Melbourne Hub is a space for international students.

I can come here by myself or with my friends.

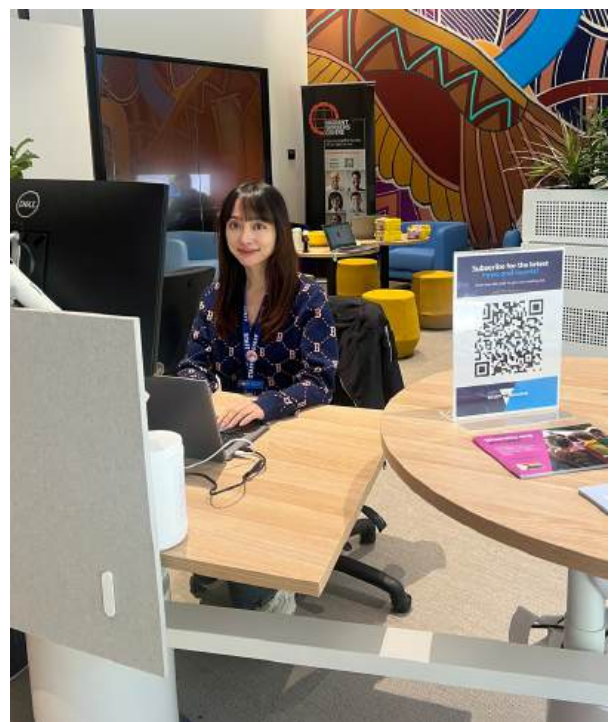
## Inside the Study Melbourne Hub

I will be greeted at the front desk by a staff member.

I will check in with a QR code using my phone.

I will get the Wi-Fi details from the front desk.

I can get coffee, tea, water, chai, hot chocolate and snacks for free.







## Studying at the Study Melbourne Hub

I can study on Level 1 of the Hub.

I can sit at one of the big tables and use the study space.

Sometimes the Hub can get noisy, so I can bring headphones to help me study.

I can use the microwave to heat up my food.



I can use the toilets located on Level 1 and Level 2.



Level 1



Level 2

I can ask the staff to provide me with access to a quiet room if I am overwhelmed. I can adjust the lights in the quiet room.







## Finding a job or getting a resume checked

I can get my resume checked every weekday:

- Monday to Friday: 1-5pm

I don't need to book an appointment. I can visit the Hub and wait my turn to get my resume checked. I can prepare my questions in advance.

I can also get advice about how to find a job and how to prepare for an interview.

## Student events

I can attend events at the Hub for free.

I can meet new people or bring my friends to these events.

I can register for the events on the [website](#) or through QR codes around the Hub.





## Staff at the Study Melbourne Hub

When I visit the Hub, I can communicate with the staff about any problems I may have.

Staff can help me with problems related to my job, housing, legal issues, health and well-being and much more.

If I have a problem I want to discuss, I can let staff know at the front desk. I can then meet with someone in a quiet room and communicate privately. I can prepare my questions in advance.

I can request an interpreter if needed.

I can identify the staff by their Study Melbourne lanyard or name badge.